

## **Access Information – Salt and Tar**

*Making live entertainment accessible to all is important to us at Salt and Tar. While our layout and configuration often change per event, especially for those that are ticketed, the following information can be used as a guide in advance of your visit.*

### **Contact:**

If you have any questions regarding the facilities available at the venue before visiting, please do not hesitate to get in touch and one of the team will pick up your enquiry:

Email: [Saltandtar@sefton.gov.uk](mailto:Saltandtar@sefton.gov.uk)

Postal: Salt and Tar c/o Tourism Dept, Southport Town Hall, Lord Street, Southport, PR8 1DA

We aim to respond to all enquiries within 3 working days.

Please note that you cannot book tickets via the venue directly, links to book will be listed on our website.

### **Venue Information**

We are an outdoor venue, the majority of which is on ground level, with flat access on hard standing throughout. There is a mezzanine level within our food village which is accessed via 25 stairs.

Main Entrance: When entering the venue via Washington Parade, there is flat, level access to all areas.

Stanley Road Entrance: This entrance is accessed via 33 steps and there is no lift available. Please note – this entrance is not in use for the Live Music weekend.

Seating: Our ticketed events are sold as standing room only, unless otherwise stated at point of purchase. Within our food and drink village, there is picnic bench style seating available. During our Salt and Tar Fringe Festival, the comedy events on both Friday and Sunday will take place inside a fully seated marquee.

### **Facilities**

We have 2 permanent accessible toilets on site, with more temporary facilities being available on the larger ticketed events. Where an accessible viewing platform is in place, an accessible Portaloo will be positioned as close as possible to this.

One of these permanent facilities is a “Changing Places” unit, which is accessible to those customers who hold a radar key. This space includes a hoist and changing facilities. For more information on the Changing Places initiative, please visit [Changing Places Toilets \(changing-places.org\)](http://changing-places.org)

Our other permanent accessible toilet does not require a key to access.

## **Accessible Viewing Area and How to Book (Live Music Weekend)**

All accessible tickets, including carer tickets, are managed by Ticketmaster on behalf of the event promoters.

We have a purpose-built accessible platform that allows a clear view of the stage. This platform also allows access for 1 companion to join you.

Unfortunately, we are unable to allow more than 1 guest per person due to the limited space. Given the “free-flow” layout of the venue, if you are attending an event with a larger group and wish for them to be near you during the performance, the rest of your party can take their spot right next to the platform.

The accessible platform should be pre booked via Ticketmaster as space is limited.

Requests for platform access on the night of the event may not always be possible, but where capacity allows, we will of course facilitate last minute requests.

We request all customers on this platform remain seated throughout the event to enable clear sightlines for customers situated behind the platform.

## **How to Book (Fringe Festival Comedy)**

This event takes place in a fully seated marquee where there may be low level ramps to negotiate on entry.

General seating is unreserved and is all on the ground floor level, if you have any special requirements such as wheelchair space please contact us prior to booking your tickets on the link below and we will do our utmost to accommodate you.

We want our less able customers to enjoy our shows without barriers. If this means you need a carer to accompany you to an event, we may be able to accommodate this at our discretion at no additional charge subject to availability and appropriate supporting documentation.

[Contact – Big Comedy UK](#)

## **Getting Here**

By Train:

The closest station is Bootle New Strand, which is located less than 500 meters from the venue. Bootle New Strand has step free access to all platforms and their ticket office, and an induction loop is in operation. Staff assistance can be requested if required.

For further information on the facilities available at Bootle New Strand, visit their website on the following link:

[Bootle New Strand train station | timetable | ticket prices & facilities | Merseyrail](#)

By Bus:

Bootle Bus Station is located approximately 300 meters from our main entrance. There is step free access, or lifts available within the bus station, and an induction loop is in operation.

For more information on accessibility on bus routes across Merseyside, please visit the Merseytravel website on the following link:

[Bus Accessibility in the Liverpool City Region | Merseytravel](#)

By Taxi:

There are several local taxi companies who will pick up or drop off at the venue. We have listed some below:

Alpha – 0151 722 8888

Excel – 0151 728 8888

Delta – 0151 924 7373

There is also a Hackney taxi rank located outside the entrance to the Strand Shopping Centre, approximately 150 meters from the venue main entrance.

## **Parking**

While the venue does not have any dedicated parking. There is a paid, secure public car park on Vermont Road, approximately 400 meters from the venue. Please check opening and closing times as this may close before our late night events finish.

For the live music weekend in August, this car park will remain open until after the events have finished.

There is on street parking available in the area, however, we do ask that you respect the local residents and do not park in areas which are marked as a residential parking zone.

## **Early Entry for Ticketed Events**

We allow an early entry system for those customers who have pre booked assistance with us. Please arrive at the venue 10 minutes prior to doors opening. As soon as we are able, we will allow entry ahead of any general admission queues, giving you time to access the area you are booked into.

Any questions you may have, or anything we can assist with, please do not hesitate to ask our staff on arrival.

If you are unable to attend early enough to avail of our early entry policy, customers with accessible requirements will also be permitted to use our priority entry lane once we have opened, which will help reduce your time spent queuing.

### **Event Timings**

While all event timings differ and exact running orders are usually not confirmed until just a few days prior, you can use the following as a rough guide:

For our ticketed live music events, we will open at 4pm and will finish by 10pm. Generally, we expect headline artists to be on stage at approximately 8pm. This will vary from show to show, so we advise checking the event listing on our website for individual show details.

For the comedy events at our Salt and Tar Fringe Festival, the marquee will open at 7pm with the show beginning at 8pm. Our food and drink village will be open ahead of this with other events taking place on the site so you are very welcome to come along early and enjoy those too! Check our website listings for more info on what's going on

The opening time for your specific event will also be stated on your ticket. Please note that this will be the time the venue opens, not the time the show begins.

Stage times for each event will usually be shared on our venue social media accounts in the days leading up to the event. These are always subject to change.

### **Arriving at the Venue for Ticketed Events**

When you get here, we offer priority entry ahead of the queue for those with additional needs. Where queuing lanes are in place, you will be able to use the priority access lane. Where there is no dedicated lane, please make yourself known to a member of security and they will escort you through.

If you have booked a space on the accessible platform or within an accessible seating area, both you and your companion will receive any required wristbands or accreditation for this area on entry.

### **Medical**

We have a medic or first aider on duty for all ticketed events. If you are feeling unwell or require medical assistance at any point during your visit to the venue, please speak to any one of our stewards or security staff, all of whom are in direct contact with the medical team.

If you are required to bring medication or medical equipment into the event and have any concerns regarding this, please contact us in advance or you can request to speak with our medic when you arrive at the venue.

Free drinking water is available at the main bar.

### **Assistance Animals**

On ticketed events:

Assistance animals are welcome in the venue. We may request proof that your dog is registered with an organization that is a member of Assistance Dogs UK.

On Socials, Markets, and unticketed events:

We are dog friendly, please feel free to bring them along!

### **Production**

Production and use of special effects will vary greatly between events.

There will be flashing lights throughout most live music performances, and strobe lighting/smoke/other effects may be used at our ticketed live events. Signage will be displayed within the entrance and around the venue advising of any “out of the ordinary” special effects and where possible, customers will be made aware of specifics in advance. If you have any concerns regarding the use of special effects, please get in touch.

### **Access to Performance**

We are currently unable to offer specific access to performance as standard on the majority of our events, however, from time to time we do host events which feature various accessibility aids. These will be advertised on our website listings and social media channels.